



General Assembly

January Session, 2011

Raised Bill No. 1086

LCO No. 3865

03865_____PRI

Referred to Committee on Program Review and Investigations

Introduced by:
(PRI)

***AN ACT IMPLEMENTING THE RECOMMENDATIONS OF THE
PROGRAM REVIEW AND INVESTIGATIONS COMMITTEE
CONCERNING THE CREATION OF A GOVERNANCE STRUCTURE TO
IMPLEMENT E-GOVERNMENT.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 4d-1 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective from passage*):

3 As used in this chapter and sections 2 to 4, inclusive, of this act:

4 (1) "Architecture" means the defined structure or orderly
5 arrangement of information systems and telecommunication systems,
6 based on accepted industry standards and guidelines, for the purpose
7 of maximizing the interconnection and efficiency of such systems and
8 the ability of users to share information resources.

9 (2) "Information systems" means the combination of data processing
10 hardware and software in the collection, processing and distribution of
11 data to and from interactive computer-based systems to meet
12 informational needs.

13 (3) "State agency" means each department, board, council,
14 commission, institution or other agency of the Executive Department
15 of the state government, provided each board, council, commission,
16 institution or other agency included by law within any given
17 department shall be deemed a division of that department. The term
18 "state agency" shall include (A) the offices of the Governor, Lieutenant
19 Governor, Treasurer, Attorney General, Secretary of the State and
20 Comptroller and (B) all operations of an Executive Department agency
21 which are funded by either the General Fund or a special fund.

22 (4) "Telecommunication systems" means telephone equipment and
23 transmission facilities, either alone or in combination with information
24 systems, for the electronic distribution of all forms of information,
25 including voice, data and images.

26 (5) "Chief Information Officer" means the department head for the
27 Department of Information Technology.

28 (6) "E-Government Board" means the E-Government Board created
29 under section 2 of this act.

30 Sec. 2. (NEW) (*Effective from passage*) (a) There is established an E-
31 Government Board to identify business and customer service needs
32 and facilitate the development and implementation of e-government
33 initiatives and strategies for the state. Said board shall: (1) Develop and
34 adopt a definition of e-government, (2) advise the Department of
35 Information Technology regarding the use of the state central Internet
36 web site as the centralized source for state government information
37 and services and recommend changes to the web site's design or
38 content, (3) create priorities for new on-line services, (4) recommend
39 the sharing of common state e-government functions, (5) consider
40 whether to propose convenience fees for state on-line services, (6)
41 assist in the selection and development of Internet traffic statistics, (7)
42 provide input and approve the annual strategic plan for e-government
43 developed under section 4 of this act, and (8) adopt performance
44 measurement goals for the state central Internet web site, including,

45 but not limited to, goals for implementing new on-line services, and
46 increasing the use of existing and new on-line services.

47 (b) The board shall consist of the following members:

48 (1) One appointed by the speaker of the House of Representatives,
49 who shall be a representative of a municipality;

50 (2) One appointed by the president pro tempore of the Senate, who
51 shall be a representative of a municipality;

52 (3) One appointed by the minority leader of the House of
53 Representatives, who shall be a member of the public;

54 (4) One appointed by the minority leader of the Senate, who shall be
55 a member of the public;

56 (5) One appointed by the majority leader of the House of
57 Representatives, who shall be a representative from the business sector
58 who is not an information technology vendor to the state;

59 (6) One appointed by the majority leader of the Senate, who shall be
60 a representative from the business sector who is not an information
61 technology vendor to the state;

62 (7) Eight appointed by the Governor, who shall each be a
63 representative of a state agency in one of the following eight state
64 service areas: (A) Human services, (B) health, (C) transportation, (D)
65 regulation and protection, (E) general government administration, (F)
66 conservation and development, (G) education, and (H) judiciary;

67 (8) The Chief Information Officer of the Department of Information
68 Technology;

69 (9) The Secretary of the Office of Policy and Management, or a
70 designee;

71 (10) The Secretary of the State, or a designee;

72 (11) The State Librarian, or a designee; and

73 (12) One representative from the Judicial Department, appointed by
74 the Chief Court Administrator.

75 (c) All appointments to the board shall be made not later than thirty
76 days after the effective date of this section and each member shall
77 serve a term of three years from the date of appointment. Any vacancy
78 shall be filled by the appointing authority. The members appointed in
79 accordance with subdivisions (1) to (6), inclusive, and subdivision (12)
80 of subsection (b) of this section shall be nonvoting members.

81 (d) The Governor shall select the chairperson of the board from
82 among the voting members of the board. Such chairperson shall
83 schedule the first meeting of the board, which shall be held not later
84 than sixty days after the effective date of this section. Future meetings
85 shall be held not less than quarterly. The chairperson of the board shall
86 propose bylaws for adoption by the board concerning the conduct of
87 its business. A majority of the members of the board shall constitute a
88 quorum for the transaction of any business or the exercise of any
89 power of the board.

90 (e) The chairperson may establish subcommittees to carry out the
91 functions of the board. The chairperson shall designate what issues the
92 subcommittees shall address.

93 (f) The Department of Information Technology shall provide staff
94 support for the board and shall provide any information concerning
95 the state central Internet web site requested by the board. Such
96 information may include, but not be limited to, statistics concerning
97 the usage of the state central Internet web site or other information
98 needed for the board to perform its duties in accordance with
99 subsection (a) of this section.

100 (g) Not later than January 1, 2012, and annually thereafter, the board
101 shall submit a report on its recommendations concerning strategic

102 proposals and priorities for e-government to the Chief Information
 103 Officer for inclusion in said officer's strategic plans developed in
 104 accordance with section 4d-7 of the general statutes and section 4 of
 105 this act.

106 Sec. 3. (*Effective from passage*) The E-Government Board shall devise
 107 a marketing strategy to advertise the state central Internet web site as
 108 the primary web site for citizens of the state to enter for information
 109 about and services of state government. The E-Government Board
 110 shall submit such marketing strategy to the Chief Information Officer
 111 for implementation by said officer.

112 Sec. 4. (NEW) (*Effective from passage*) The Chief Information Officer
 113 shall, in consultation with the E-Government Board, develop, publish
 114 and annually update an e-government strategic plan. Such plan shall
 115 delineate a clear strategy for providing on-line services for different
 116 user groups according to such groups' specific needs. The Chief
 117 Information Officer shall seek input from state agencies, including the
 118 various information technology departments of state agencies, citizens
 119 and businesses concerning such agencies', citizens' and businesses'
 120 needs concerning e-government.

121 Sec. 5. (NEW) (*Effective from passage*) The Department of Information
 122 Technology shall, in consultation with the E-Government Board,
 123 develop an on-line user survey to be posted on the state central
 124 Internet web site to determine user satisfaction and any user
 125 suggestions for improvements to the web site in order to enhance user
 126 experience. Not later than six months after the posting of such survey
 127 and each six months thereafter, the department shall submit a report
 128 containing the aggregated results of such survey to the E-Government
 129 Board.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	4d-1

Section 1	<i>from passage</i>	4d-1
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Sec. 2	<i>from passage</i>	New section
Sec. 3	<i>from passage</i>	New section
Sec. 4	<i>from passage</i>	New section
Sec. 5	<i>from passage</i>	New section

Statement of Purpose:

To implement the recommendations of the Legislative Program Review and Investigations Committee concerning the establishment of an E-Government Board, the development and implementation of a strategic e-government plan, the development of a marketing strategy concerning the state central Internet web site and the development of an on-line user survey concerning said web site.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]